

Two-Factor Authentication

P24 Transaction Panel

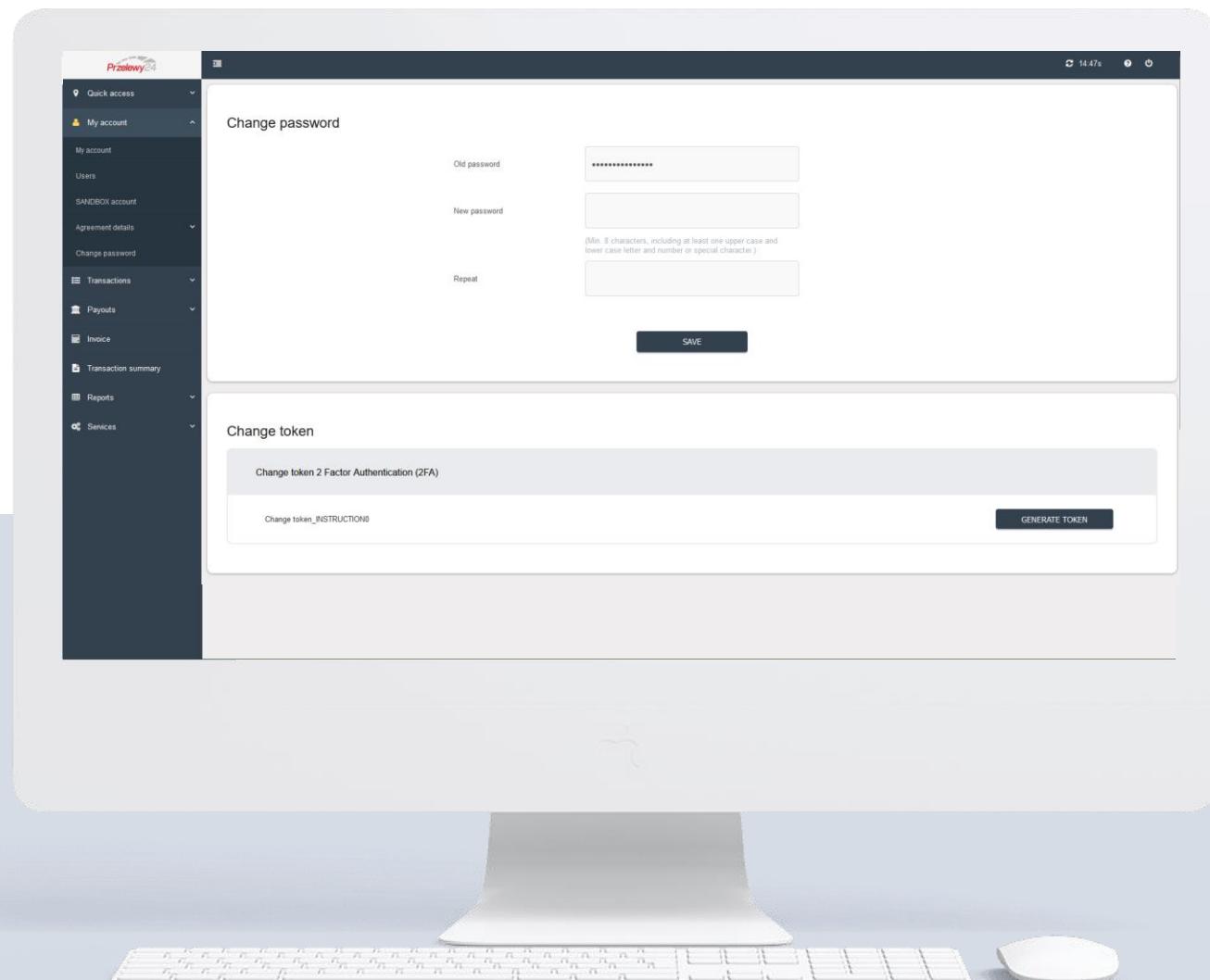


2FA – WHAT IS TWO-FACTOR AUTHENTICATION?

Two-factor authentication involves the use of two different verification factors.

The first one is a **password** given during user registration. The second one is a **code** generated by the application. (e.g. Google Authenticator). Access to the panel is possible only upon the use of both the factors during the logging-in process.

The aim of 2FA is to increase the level of account security and protect the user against cyber-attacks.



MY ACCOUNT | ACTIVATING 2FA

Before initiating the process, make sure you have installed the necessary app enabling accurate and safe login.

Recommended (Android):



- Google Authenticator

[Google Authenticator – Aplikacje w Google Play](#)



- Microsoft Authenticator

[Microsoft Authenticator – Aplikacje w Google Play](#)

Recommended (iOS):



- Microsoft Authenticator

[Aplikacja Microsoft Authenticator w App Store \(apple.com\)](#)

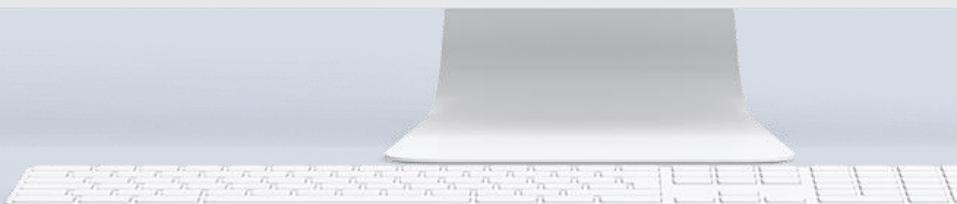
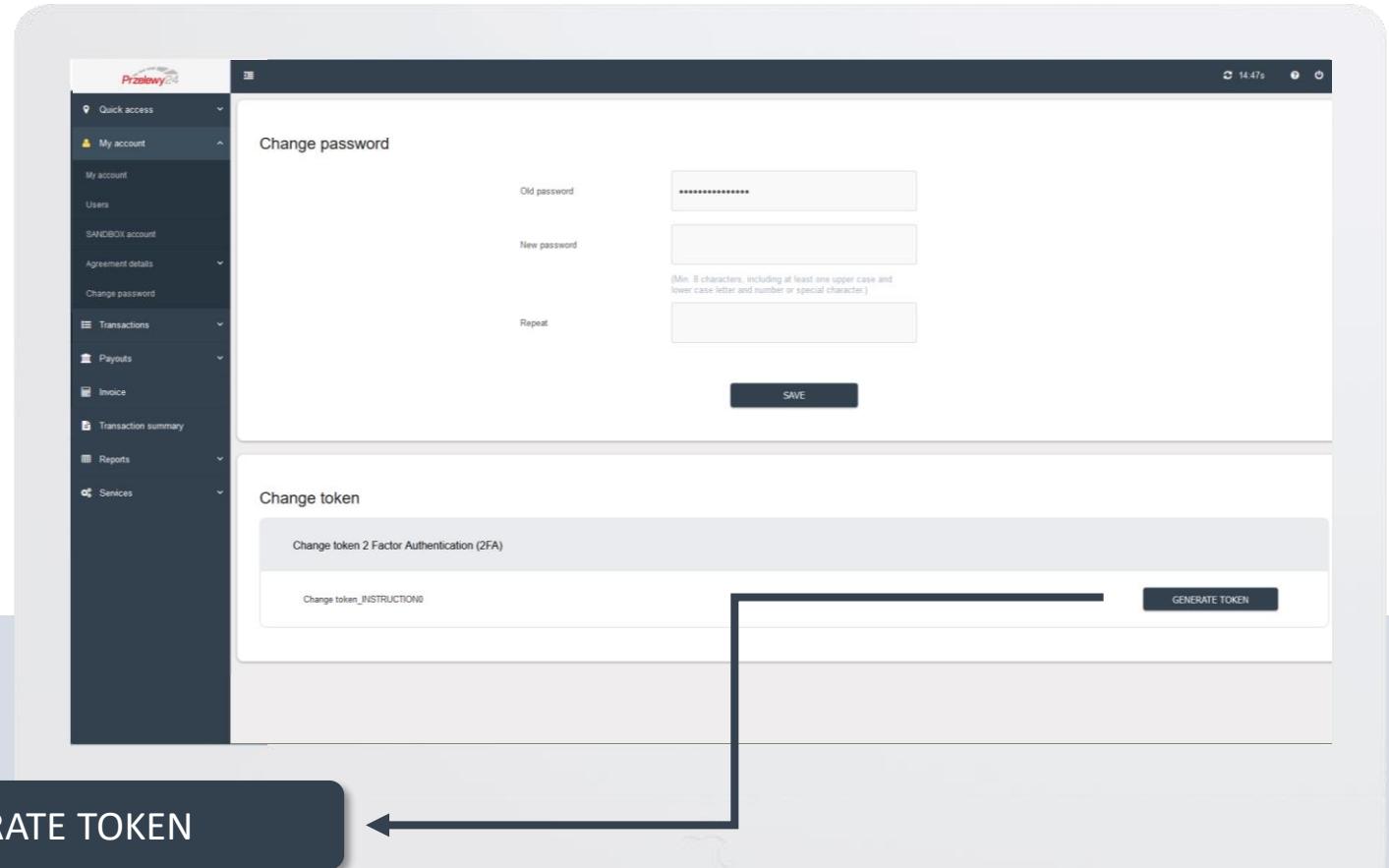
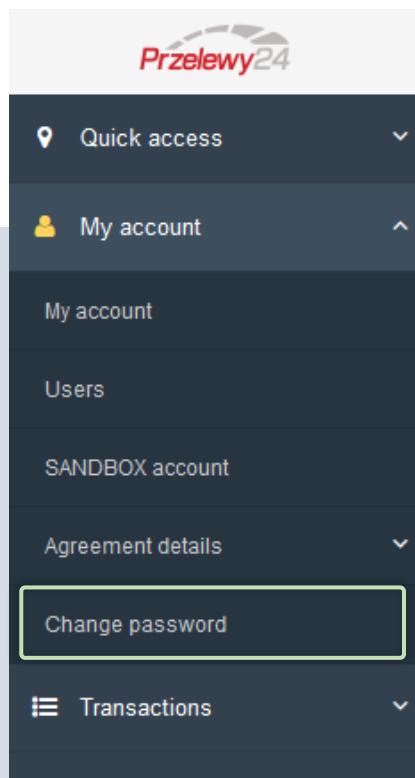
The screenshot shows the Przeflowy application's 'My account' section. On the left is a sidebar with 'Quick access', 'My account' (selected), 'Users', 'SANDBOX account', 'Agreement details', 'Change password', 'Transactions', 'Payouts', 'Invoice', 'Transaction summary', 'Reports', and 'Services'. The main area has two tabs: 'Change password' and 'Change token'. The 'Change password' tab shows fields for 'Old password', 'New password' (with a note: '(Min. 8 characters, including at least one upper case and lower case letter and number or special character)'), 'Repeat', and a 'SAVE' button. The 'Change token' tab shows a sub-section 'Change token 2 Factor Authentication (2FA)' with a 'GENERATE TOKEN' button.

Make sure you download applications from trusted sources only (e.g. **Google Play** and **Appstore**).



MY ACCOUNT | ACTIVATING 2FA

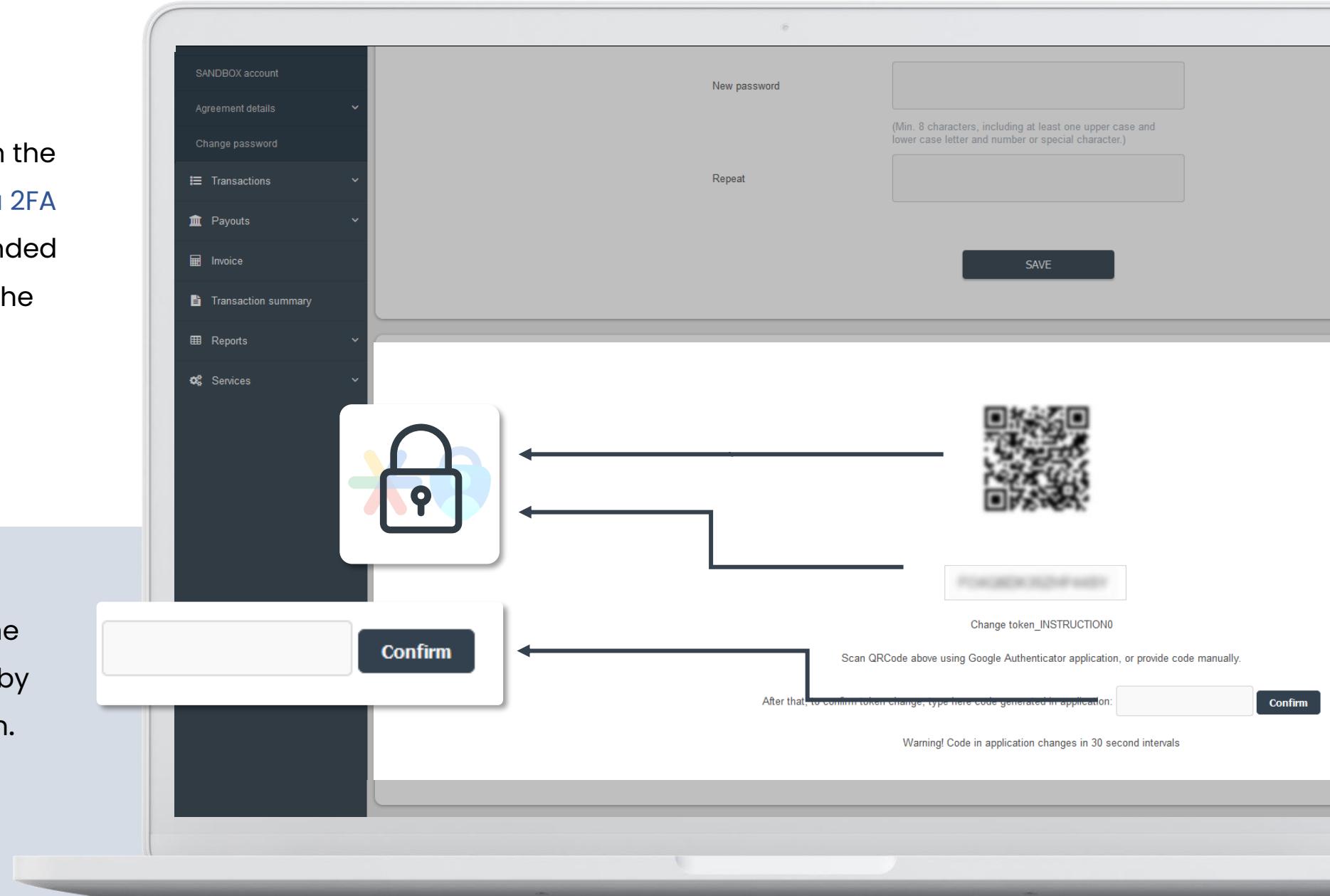
Each logged user can [add](#) the 2 Factor Authentication (2FA) function in *My account> Change password> Change token> Generate Token.*



MY ACCOUNT | ACTIVATING 2FA

In order to set up 2FA , scan the generated QR code with [a 2FA application](#) (for recommended apps, see slide 3) or enter the code manually.

The [code](#) generated by the app should be entered in the empty field and confirmed by pressing the *Confirm* button.

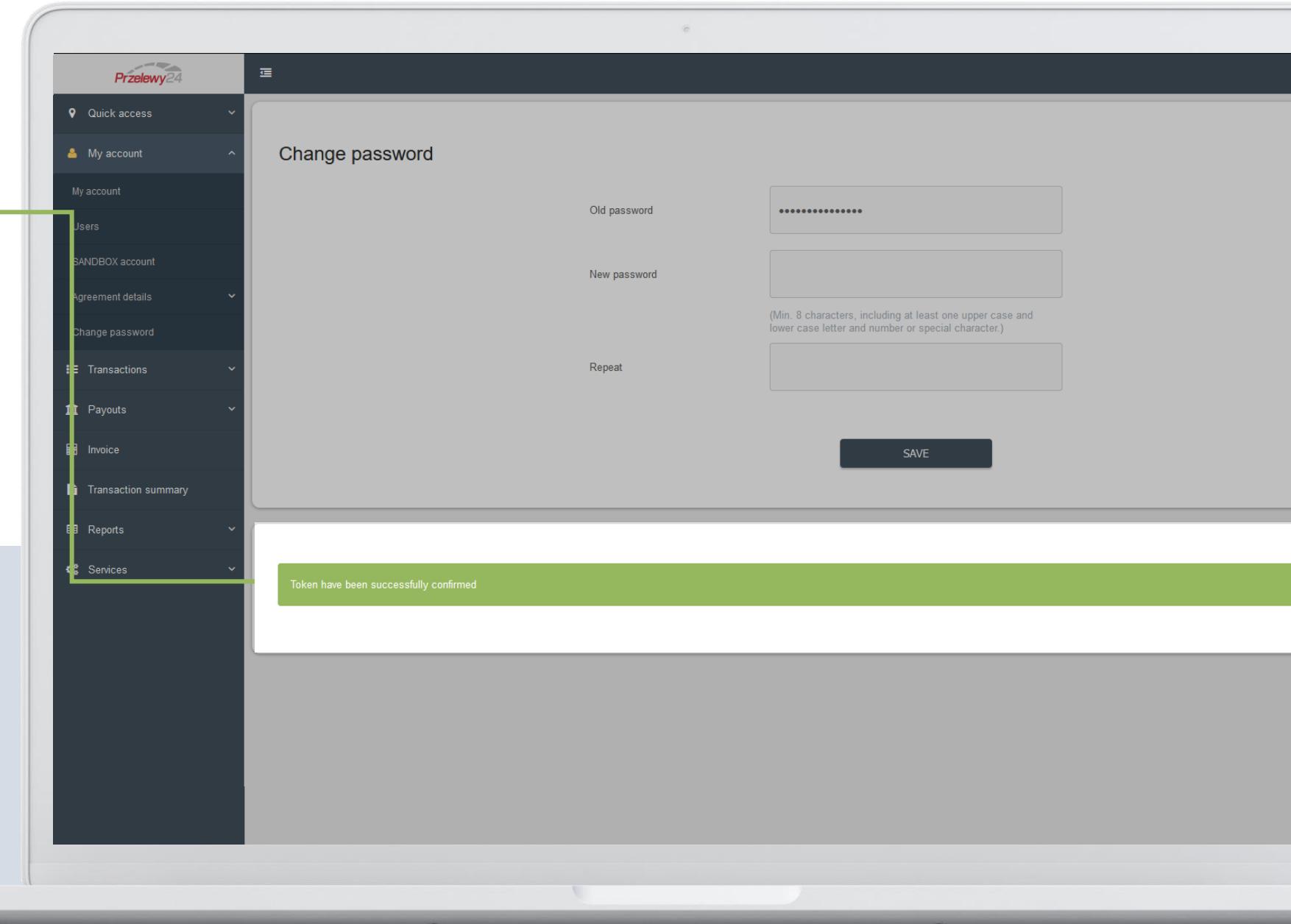


MY ACCOUNT | ACTIVATING 2FA

Once the [code](#) has been entered accurately, the following message will be displayed.

Token confirmed

From now on, 2FA will be required.



In order to check whether 2FA is working properly, log out of the panel and, next, log in again.

MY ACCOUNT | 2FA - LOGGING IN

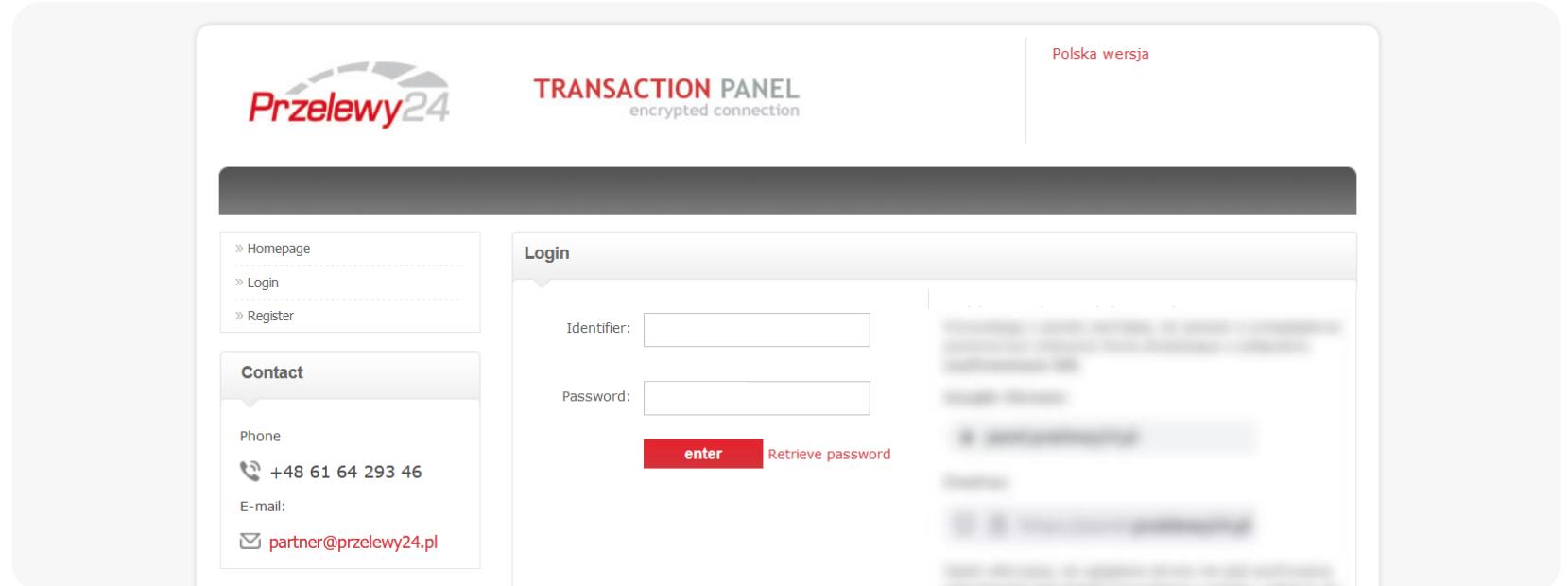
Once the login data has been approved, a **new field** for entering the code (Token) generated by the secure login app will appear.



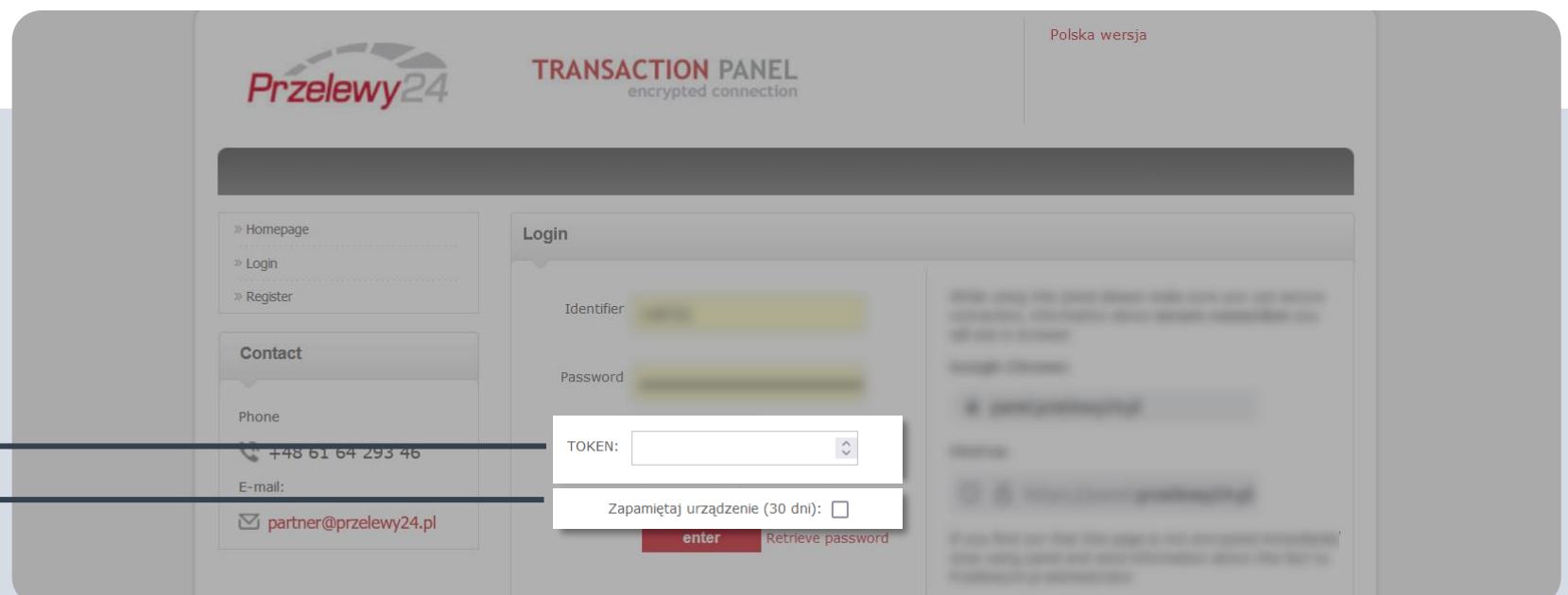
IMPORTANT: The token is always a 6-digit string.



It is useful to tick the ***Remember the device (30days)*** checkbox



The screenshot shows the Przelewy24 Transaction Panel login interface. The page has a header with the Przelewy24 logo and the text "TRANSACTION PANEL encrypted connection". On the left, there is a sidebar with links to "Homepage", "Login", and "Register", and a "Contact" section with phone number "+48 61 64 293 46" and email "partner@przelewy24.pl". The main "Login" form contains fields for "Identifier" and "Password", with a red "enter" button and a "Retrieve password" link. The right side of the page is mostly blurred, showing the rest of the transaction panel.



The screenshot shows the same Przelewy24 Transaction Panel login interface, but with a highlighted "TOKEN" input field. This field is a white input box with a dropdown arrow, positioned where the "Password" field would normally be. Below the TOKEN field is a checkbox labeled "Zapamiętaj urządzenie (30 dni):" (Remember device (30 days):). The rest of the page, including the sidebar and other buttons, is blurred.

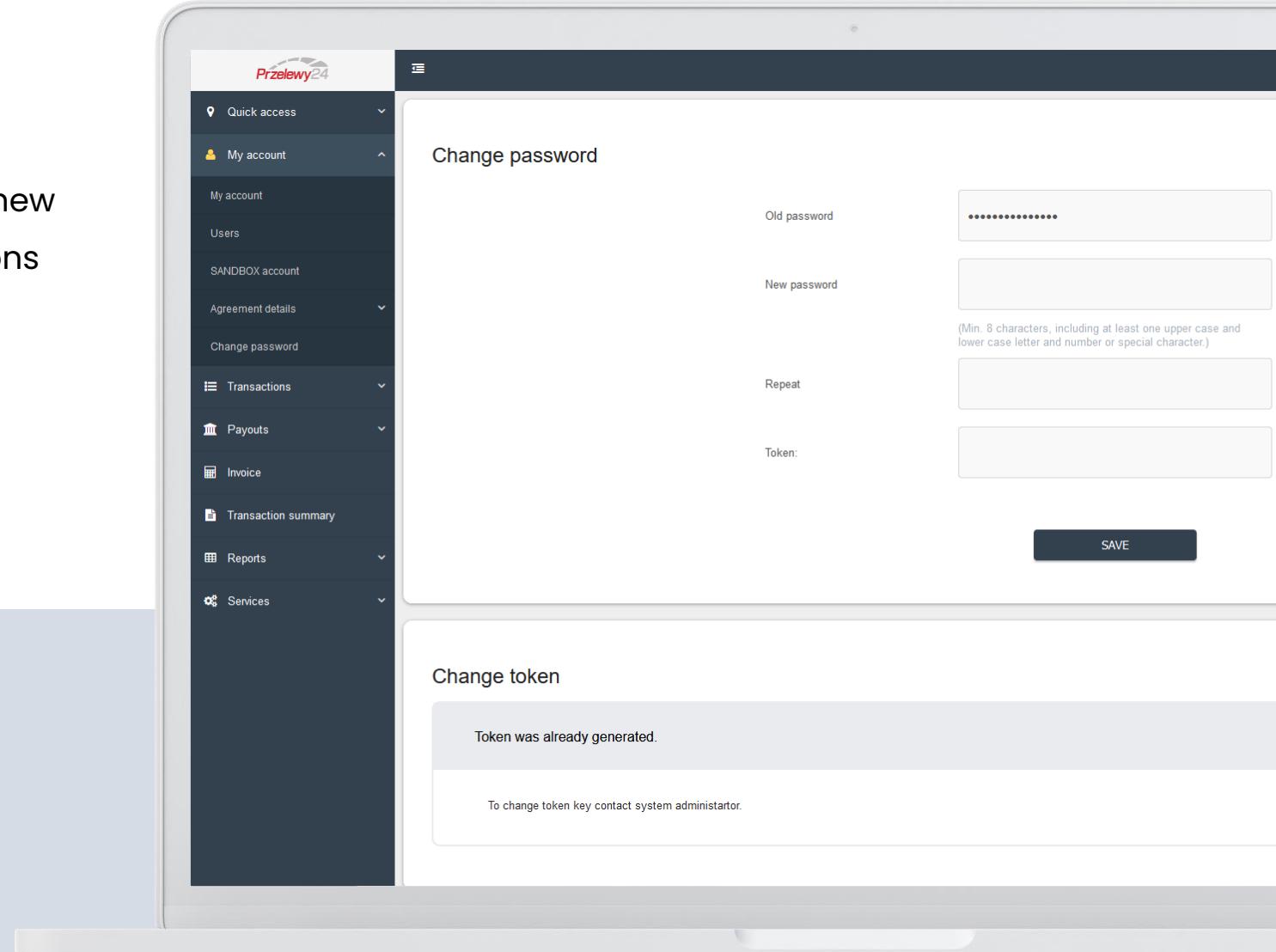
MY ACCOUNT | 2FA

Token reset

In case it is necessary to generate a new TOKEN, contact the Business Operations Department by email [here](#).

IMPORTANT:

The message entitled *Token Reset* must be sent from the email address assigned to the panel account. In the email, provide your *user login*.



Tab layout - 2FA active.

Thank you for your attention

If you have any further questions,
contact your business consultant.

